

May 16 - 19 | St. Louis, MO



EVIDENT SESSION LISTING

<u>3R Management Suite - Financial Management Integration, Processing Wizard and Import Options</u>

In this session, we will cover payroll, import options, API - Employee Information, Tax Wizard, payroll processing wizard and intergration to FMS.

Target Audience: All (Acute & Post-Acute)

<u>3R Management Suite - Human Resources: Employee and Applicant Management</u>

In this session, we will cover Human Resources, Job Posting, Applicant Experience, Review and Organization of Applicants, Applicant Reporting, Employee Dashboard/Customization/Reporting, Employee Preferences, and Employee Documents/Stubs/W2.

Target Audience: All (Acute & Post-Acute)

3R Management Suite - Time & Attendance Automation via Scheduling

In this session, we will cover Time & Attendance, Scheduling/Open Shift/Schedule Request, Time Sheet/Request, Mobile App/Geo Fencing, Kiosk/Time Clock/Facial Recognition/QR Code Scan/Quick Punch ID, and Time Reporting/Job/ Department/ Task/ Regular & Overtime.

Target Audience: All (Acute & Post-Acute)

<u>CommonWell Patient & Person Management</u>

Interoperability is an important factor in delivering care across settings and ensuring a positive patient experience. Learn how to use CommonWell to benefit your patients - and see how easy it is to give caregivers and patients access to health data regardless of where care occurs.

Target Audience: All (Acute)

CPSIQ for Centriq and Thrive: Continuous Learning is Key

CPSIQ connects you to a wealth of learning opportunities - and more. Find out how to assign courses, run reports, and implement the Physician Home Page for your providers. We will take you on a tour of CPSIQ, showing you how to enroll in courses, attend live training events, participate in user forums, and find the topics and content that matter most to you. We will also be demonstrating administrative functionality that allows you manage your staff's learning activities.

Target Audience: All (Acute)



May 16 - 19 | St. Louis, MO



EVIDENT SESSION LISTING

Electronic Health Record Governance Best Practices

The most successful organizations have assigned a Steering Committee to help drive their EHR. This session offers best practices for implementing such a committee, and features success stories from customers who've partnered with Evident to improve software utilization under the direction of a committee. Plus, we'll talk about why you should be engaging your Evident CMS in your committee meetings too.

Target Audience: Acute Clinical, Executive, IT Services

Evident Client Care (Support) Roundtable Session

Join Evident support leadership for a roundtable discussion about improved client-facing support tools and internal efforts to enhance the client experience. We'll also share what's on the horizon, and gather your feedback on our service efforts.

Target Audience: Executive, IT Services, Acute Clinical, Financial

Evident Information Technology Services (ITS) Updates

Join us for an introduction to our new director-to-director ongoing meeting. Meant to act as a sounding board for all things ITS related, included new technology, OS enhancements, IT trends, and more, we'll also share details on how to join us on a monthly basis.

Target Audience: IT Services

Expanding Notes to Your Multidisciplinary Departments

Is Notes for more than just providers? Are your multidisciplinary departments ready to transition from eforms and flowcharts documentation? Listen to two Evident clients discuss how each of their facilities effectively made the transition to Notes. Get insight to their project plan, tips on template building and other pertinent information on how they successfully implemented the Notes solution to these additional areas.

Target Audience: Acute Nursing, Acute Clinical, IT Services, Physician

Finding Your Rhythm with New Technologies in Thrive Provider EHR

As you process new solutions available within Thrive Provider EHR, we don't want you to miss a beat! Join us as we focus on how to incorporate new solutions such as, Web Client, Patient Data Console, and Notes enhancements into Thrive Provider EHR for optimal clinic workflow.

Target Audience: Acute Nursing, Physician







EVIDENT SESSION LISTING

First Quarter: Thrive Patient Intake

Join us to learn the tools and processes that can be implemented during pre-admission, admission, and post-intake to ensure that patient information is efficiently and accurately captured in the Thrive software. Some of the tools that will be discussed are medical necessity and eligibility checking, temporary registration procedures, and room charge capture.

Target Audience: Business Office/Financial

Second Quarter: Thrive Health Information Management

During this session, attendees will learn the tools and processes that can be implemented daily, weekly, and monthly to ensure accounts are accurately coded and billed in a timely manner. Some tools to be covered are Medical Necessity, Physician Query, E-sign Scanned Images, and Print Electronic Record. Attendees will also learn about Health Information Management reporting options.

Target Audience: Business Office/Financial

Third Quarter: Thrive Insurance

The Insurance session will focus on the tools and processes that can be implemented daily, weekly, and monthly to get claims submitted in the most efficient manner. This session will include speakers from both Evident and TruBridge RCM.

Target Audience: Business Office/Financial

Fourth Quarter: Thrive Business Office

Learn the tools and processes that can be implemented daily, weekly, and monthly in order to close days and get statements out in a timely manner. Attendees will also learn collection processes and follow-up reports to ensure that all are being followed accordingly. This session will include speakers from both Evident and TruBridge Prospective Payment Systems (PPS).

Target Audience: Business Office/Financial



May 16 - 19 | St. Louis, MO



EVIDENT SESSION LISTING

From Logic-Based Coding to Knowledge-based Coding: One Evident Client's Journey

In this interactive discussion, you'll hear one Evident client, Chelsey Carper, CRCS, Business Office Manager at Madison Regional Health System, share her experience switching from the 3M encoder to TruCode's knowledge-based encoder. Chelsey will take us through her team's evaluation of TruCode, and discuss the benefits her organization has seen since implementation. The conversation will be facilitated by TruCode's Karen Scott, Director of Education and Training. There will be time for the audience to ask questions.

Target Audience: Acute Nursing, Business Office/Financial, Acute Clinical, HIM

Hometown Health and CPSIQ: Industry Content At Your Fingertips

HomeTown Health, LLC (HTH) is a network of rural hospitals, healthcare providers and best practice business partners that collectively pursues ways to help its membership survive in an environment of constant change in reimbursement, operations and technology. Hear how HTH is providing quality, effective, applicable continuing education in various live and online formats to you via CPSIQ.

Target Audience: Executive, IT Services, Clinical (Acute & Post-Acute), Financial

Now What? Steps for Thrive Post-Installation Success

Get expert tips on achieving continued success while moving from a recent installation or turnover in key leadership roles. We'll discuss the roles of a dynamic steering committee, resource integration, growing Super Users, the importance of maintaining tables, and more.

Target Audience: Executive

<u>Patient Data Console (PDC): A Proactive Experience Promoting Greater Insight into</u> Patient Care

PDC is finally here! Come learn about the product that will be the new foundation for clinical users. Hear from customers on current usage, functionality and workflow improvements that lead to faster intervention and better decision making. You'll also hear from Product Management on plans for the future of this exciting product.

Target Audience: Acute Clinical







EVIDENT SESSION LISTING

Patient Engagement: Is it Really a Noun?

Let's take a look at patient engagement in the evolving delivery of healthcare in a value-based system. In this session we'll also review multiple aspects of patient engagement involving numerous venues along the continuum of care.

Target Audience: Physician, IT Services, Executive, Nursing (Acute & Post-Acute)

Physician Burnout: Is the EHR a Cause, a Solution, or Both?

Physician burnout has been a recognized problem in US healthcare systems for decades and has been exacerbated by the recent pandemic. This session reviews the scope of physician burnout and how to recognize it, then examines possible preventative measures and interventions, including the role of the EHR as both cause and potential mitigator.

Target Audience: Physician, IT Services, Executive

<u>Promoting Interoperability Programs in Centriq and Thrive</u>

This session will provide an overview of the Medicare and Medicaid Promoting Interoperability programs for eligible hospitals and professionals, with an emphasis on the new 2021 Medicare measures and scoring methodology. We'll also review the basics of eligibility, participation, and program requirements for Eligible Professionals.

Target Audience: Acute Clinical, Executive, IT Services

Protect Yourself Against Ransomware - (Security Series Part I)

It's unfortunate that we have to have sessions that help protect you from cybercriminals, but it's our reality today. So let's get together to talk about all things ransomware – what it is, the impact it can have and, more importantly, how to protect, detect and recover from it. Part one of a two-part series.

Target Audience: Executive, IT Services

<u>Safeguard Your Organization from Social Engineering - (Security Series Part II)</u>

The second in our Security Series, this session will define social engineering, discuss a number of social engineering techniques (some obvious, others not so obvious) and, of course, offer ways to protect your organization from hackers. We'll also take a closer look at Phishing and ways to identify, protect against and report it.

Target Audience: Executive, IT Services



May 16 - 19 | St. Louis, MO



EVIDENT SESSION LISTING

Quality Payment Reporting For Centriq and Thrive

Get an overview of the Quality Payment Program with an emphasis on the Merit-Based Incentive Payment System (MIPS) reporting track. We'll also review the basics of eligibility, participation, performance categories and scoring for the program, and changes for 2021 and beyond.

Target Audience: Business Office/Financial, Acute Clinical

Social Determinants of Health and their Impact on your Patient Community

Social determinants of health (SDOH) data refers to the conditions in which people live, learn, work, and play and affect a wide range of health risks and outcomes. As health care professionals, it is important to understand how these factors play a key role in the lives of patients. Join us as we share more information about how to incorporate this important data into your daily health care roles.

Target Audience: Acute Nursing, Ancillary, Business Office/Financial, Clinical, Executive, HIM, Physician

Success is a Beat Away: Tips for Thrive Order Entry and Order Chronology

Join us as we demo how to save time and optimize your processes using Order Entry and Order Chronology. Learn how to create Order Lists and Order Set Favorites, and how to add Diabetic Protocol to an order. We'll also review how to re-direct an order, add an assessment to an order and quickly find drug and dosage information using Order Chronology.

Target Audience: Acute Nursing, Physician

The Concern is Real: Adoption & Optimization Challenges for Physicians

CPSI's Chief Medical Officer, Dr. Bill Hayes, and our Medical Director, Dr. Ron Louks, will review the history of provider adoption, discuss its current status, and cover key concerns. Attendees will gain a much better understanding of provider adoption and optimization and get a demo of ways to improve it.

Target Audience: Physician

The Telehealth Explosion: Is it Here To Stay?

Telehealth rocketed to stardom during the pandemic when abrupt coding changes by CMS and other payers opened the floodgates last March. But will it last? Do patients like it? Will most physicians/providers continue it as part of their practice permanently? Join us for answers to these and other telehealth questions.

Target Audience: Business Office/Financial, Physician



May 16 - 19 | St. Louis, MO



EVIDENT SESSION LISTING

Thrive Financial - Insurance Roundtable

Take advantage of this terrific opportunity to network with your peers. We'll talk about daily and weekly insurance processes, including Secondary Billing, Cycle Billing, Anesthesia Billing - and whatever other topics the group chooses to discuss.

Target Audience: Business Office/Financial

Thrive Financial - Medical Records Roundtable

An opportunity for sites to network and discuss various topics concerning the Health Information Management department. Potential topics include, but are not limited to, coding, release of information and reporting.

Target Audience: Business Office/Financial

Thrive Financial - Registration Roundtable

Join other attendees with similar customer needs to discuss current topics related to the Thrive Registration application. Topics may include the Thrive Patient Portal, the Contacts screen, using ADT Functions vs Location Maintenance, or other topics pertinent to your business.

Target Audience: Business Office/Financial

Thrive Notes – A Step-by-Step Overview

This intermediate workshop will provide hands-on instruction for effective use of our Notes application. Participants will learn time-saving techniques, build customized templates to improve provider workflow, and utilize filters to capture a patient encounter. We strongly encourage our clients to view Thrive Notes Training and Notes Admin Training within CPSIQ prior to attending.

Target Audience: Acute Nursing, Acute Clinical, Executive, IT Services, Physician

Thrive Security Roundtable

Join fellow managers and other interested participants to network, ask questions, share solutions and offer ideas in this interactive session.

Target Audience: Business Office/Financial, Acute Clinical, Executive, HIM, IT Services



May 16 - 19 | St. Louis, MO



EVIDENT SESSION LISTING

Two Wrongs Don't Make a Right: Thrive Medication Safety

In this roundtable discussion we'll review the rights of medication administration beginning with item setup and maintenance, to through order entry, order verification, and medication verification barcode scanning. We all play a part in medication safety. What's yours?

Target Audience: Acute Nursing, Pharmacy, Physician