



EVIDENT SESSION LISTING

First Quarter: Thrive Patient Intake

Join us to learn the tools and processes that can be implemented during pre-admission, admission, and post-intake to ensure that patient information is efficiently and accurately captured in the Thrive software. Some of the tools that will be discussed are medical necessity and eligibility checking, temporary registration procedures, and room charge capture.

Target Business/Product(s): Thrive

Target Audience: Business Office/Financial

Second Quarter: Thrive Health Information Management

During this session, attendees will learn the tools and processes that can be implemented daily, weekly, and monthly to ensure accounts are accurately coded and billed in a timely manner. Some tools to be covered are Medical Necessity, Physician Query, E-sign Scanned Images, and Print Electronic Record. Attendees will also learn about Health Information Management reporting options.

Target Business/Product(s): Thrive

Target Audience: Business Office/Financial

Third Quarter: Thrive Insurance

The Insurance session will focus on the tools and processes that can be implemented daily, weekly, and monthly to get claims submitted in the most efficient manner. This session will include speakers from both Evident and TruBridge RCM.

Target Business/Product(s): Thrive

Target Audience: Business Office/Financial

Fourth Quarter: Thrive Business Office

Learn the tools and processes that can be implemented daily, weekly, and monthly in order to close days and get statements out in a timely manner. Attendees will also learn collection processes and follow-up reports to ensure that all are being followed accordingly. This session will include speakers from both Evident and TruBridge Prospective Payment Systems (PPS).

Target Business/Product(s): Thrive

Target Audience: Business Office/Financial

3R Management - Employee Portal

Web versus Mobile App experience, benefit administration - the employee experience, Certifications - maintaining my data via the portal and managing work/life - schedule and time off from the portal.

Target Business/Product(s): Centriq, Thrive

Target Audience: All

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3R Management (Recruitment, Retention, Retirement) Roundtable

An opportunity to engage with likemind individuals on topics related to payroll, time and attendance and human resources. This is a client driven forum. Topics may include, but are not limited to, W4 changes, EEOC and reporting.

Target Business/Product(s): Centriq, Thrive

Target Audience: Business Office/Financial

3R Management Suite - Employee and Applicant Management

In this session, we will cover Human Resources, Job Posting, Applicant Experience, Review and Organization of Applicants, Applicant Reporting, Employee Dashboard/Customization/Reporting, Employee Preferences, and Employee Documents/Stubs/W2.

Target Business/Product(s): Centriq, Thrive

Target Audience: All

3R Management Suite - Financial Management Integration, Processing Wizard and Import Options

In this session, we will cover payroll, import options, API - Employee Information, Tax Wizard, payroll processing wizard and integration to FMS.

Target Business/Product(s): Centriq, Thrive

Target Audience: All

3R Management Suite - Time & Attendance and Scheduling

In this session, we will cover Time & Attendance, Scheduling/Open Shift/Schedule Request, Time Sheet/Request, Mobile App/Geo Fencing, Kiosk/Time Clock/Facial Recognition/QR Code Scan/Quick Punch ID, and Time Reporting/ Job/ Department/ Task/ Regular & Overtime.

Target Business/Product(s): Centriq, Thrive

Target Audience: All

A Clear Path to Success: How to Prepare for the Future and Make the Most of Your Success Plan

Join members of the CSM team as they demonstrate a success plan and show you how to adopt tools that will strengthen your facility for the future.

Target Business/Product(s): Centriq, Thrive

Target Audience: Acute Nursing, Business Office/Financial, Clinical, Executive

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Appropriate Use Criteria (AUC) is as Easy as 1-2-3

This session is a review of the MedCurrent integrated launch through the Centriq and Thrive platforms to demonstrate the work flow of Clinical Decision Support Mechanisms (CDSM) to meet the Protecting Access to Medicare Act (PAMA) Appropriate Use Criteria (AUC) mandate for advanced Diagnostic Imaging procedures.

Target Business/Product(s): Centriq, Thrive

Target Audience: Ancillary, Business Office/Financial, Clinical

Care Management: Join the Movement

Patients engaged in their health may have better outcomes and less exacerbations of chronic conditions, which makes care management one of the fundamental - and impactful - tools used to manage the health of patient populations. Plus, care management provides an ongoing revenue stream for facilities. Join us as we explore the benefits and ways to implement sustainable programs.

Target Business/Product(s): TruBridge RCM

Target Audience: Business Office/Financial, Executive

Client Care (Support) Roundtable Session

Join Evident support leadership for a roundtable discussion about improved client-facing support tools and internal efforts to enhance the client experience. We'll also share what's on the horizon, and gather your feedback on our service efforts.

Target Business/Product(s): Centriq, Thrive

Target Audience: Executive, IT Services, Clinical, Financial

CommonWell Patient & Person Management

Interoperability is an important factor in delivering care across settings and ensuring a positive patient experience. Learn how to use CommonWell to benefit your patients - and see how easy it is to give caregivers and patients access to health data regardless of where care occurs.

Target Business/Product(s): Centriq, Thrive

Target Audience: All

Communication Center and the Health Care Process

The ineffective sharing of information can lead to inefficient processes, more costs, and poor patient care. Come hear first-hand from one of our clients how Communication Center helped eliminate intrahospital and interhospital communication obstacles from their facility. We'll also share how Communication Center can keep the care team in sync, remove the paper trail, and maximize your budget.

Target Business/Product(s): Centriq, Thrive

Target Audience: All

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CPSIQ for Centriq and Thrive: Continuous Learning is Key

CPSIQ connects you to a wealth of learning opportunities - and more. Find out how to assign courses, run reports, and implement the Physician Home Page for your providers. We will take you on a tour of CPSIQ, showing you how to enroll in courses, attend live training events, participate in user forums, and find the topics and content that matter most to you. We will also be demonstrating administrative functionality that allows you manage your staff's learning activities.

Target Business/Product(s): Centriq, Thrive

Target Audience: All

Developing an AR Improvement Plan Using RCM Reports

This session will identify reports within RCM (and your EHR) that enable you to identify potential process inefficiencies within your organization that are contributing to slower reimbursement. We'll share examples of actions taken / processes implemented, and we'll follow with a roundtable discussion to allow clients to share their strategies to identify and resolve inefficiencies within their revenue cycle.

Target Business/Product(s): TruBridge RCM

Target Audience: Business Office/Financial

Electronic Health Record Governance Best Practices

The most successful organizations have assigned a Steering Committee to help drive their EHR. This session offers best practices for implementing such a committee, and features success stories from customers who've partnered with Evident to improve software utilization under the direction of a committee. Plus, we'll talk about why you should be engaging your Evident CMS in your committee meetings too.

Target Business/Product(s): Centriq, Thrive

Target Audience: Clinical, Executive, IT Services

Evident Information Technology Services (ITS) Updates

Join us for an introduction to our new director-to-director ongoing meeting. Meant to act as a sounding board for all things ITS related, included new technology, OS enhancements, IT trends, and more, we'll also share details on how to join us on a monthly basis.

Target Business/Product(s): Centriq, Thrive

Target Audience: IT Services



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Expanding Notes to Your Multidisciplinary Departments

Is Notes for more than just providers? Are your multidisciplinary departments ready to transition from eforms and flowcharts documentation? Listen to two Evident clients discuss how each of their facilities effectively made the transition to Notes. Get insight to their project plan, tips on template building and other pertinent information on how they successfully implemented the Notes solution to these additional areas.

Target Business/Product(s): Thrive

Target Audience: Acute Nursing, Clinical, IT Services, Physician

Finding Your Rhythm with New Technologies in Thrive Provider EHR

As you process new solutions available within Thrive Provider EHR, we don't want you to miss a beat! Join us as we focus on how to incorporate new solutions such as, Web Client, Patient Data Console, and Notes enhancements into Thrive Provider EHR for optimal clinic workflow.

Target Business/Product(s): Thrive

Target Audience: Acute Nursing, Physician

Hometown Health and CPSIQ: Industry Content At Your Fingertips

HomeTown Health, LLC (HTH) is a network of rural hospitals, healthcare providers and best practice business partners that collectively pursues ways to help its membership survive in an environment of constant change in reimbursement, operations and technology. Hear how HTH is providing quality, effective, applicable continuing education in various live and online formats to you via CPSIQ.

Target Business/Product(s): Centriq, Thrive

Target Audience: Executive, IT Services, Clinical, Financial

Integrate, Initiate, and Engage with Financial Management

During this session, attendees will receive an introduction to CPSI's newest single solution, Financial Management. We'll share how Financial Management's suite of accounting products integrate with Thrive and AHT EHR products, as well as with our 3R Management Suite. Attendees will also be shown how to initiate processes through the use of workflows and receive a preview of the engagement tools included in Advanced Financial Reporting.

Target Business/Product(s): Centriq, Thrive

Target Audience: Business Office/Financial

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Learning Lab: Let's Partner and Untangle the Master Confusion

Are you uncertain of the difference between a Trading Partner and a Master Payer? You're not alone! In this session, we will clear up any confusion. Join us as we review these two tables, answer questions, and provide hands-on assistance in reviewing your tables to ensure they are set up properly.

Target Business/Product(s): TruBridge RCM

Target Audience: Business Office/Financial

MyCareCorner: An Important Patient Tool

Did you know there's a direct correlation between patient engagement and better outcomes? Our patient portal, MyCareCorner, has powerful features that help patients seamlessly take part in their own care. Join us as we demonstrate the advantages of utilizing secure messages with your patients and how to optimize online bill pay.

Target Business/Product(s): Centriq, Thrive

Target Audience: Acute Nursing, Business Office/Financial, Clinical, Executive

Now What? Steps for Thrive Post-Installation Success

Get expert tips on achieving continued success while moving from a recent installation or turnover in key leadership roles. We'll discuss the roles of a dynamic steering committee, resource integration, growing Super Users, the importance of maintaining tables, and more.

Target Business/Product(s): Centriq, Thrive

Target Audience: Executive

Patient Data Console (PDC): A Proactive Experience Promoting Greater Insight into Patient Care

PDC is finally here! Come learn about the product that will be the new foundation for clinical users. Hear from customers on current usage, functionality and workflow improvements that lead to faster intervention and better decision making. You'll also hear from Product Management on plans for the future of this exciting product.

Target Business/Product(s): Centriq, Thrive

Target Audience: Clinical

Patient Engagement: Is it Really a Noun?

Let's take a look at patient engagement in the evolving delivery of healthcare in a value-based system. In this session we'll also review multiple aspects of patient engagement involving numerous venues along the continuum of care.

Target Business/Product(s): Centriq, Thrive

Target Audience: Physician, IT Services, Executive, Nursing



EVIDENT SESSION LISTING

Physician Burnout: Is the EHR a Cause, a Solution, or Both?

Physician burnout has been a recognized problem in US healthcare systems for decades and has been exacerbated by the recent pandemic. This session reviews the scope of physician burnout and how to recognize it, then examines possible preventative measures and interventions, including the role of the EHR as both cause and potential mitigator.

Target Business/Product(s): Centriq, Thrive

Target Audience: Physician, IT Services, Executive

Promoting Interoperability Programs in Centriq and Thrive

This session will provide an overview of the Medicare and Medicaid Promoting Interoperability programs for eligible hospitals and professionals, with an emphasis on the new 2021 Medicare measures and scoring methodology. We'll also review the basics of eligibility, participation, and program requirements for Eligible Professionals.

Target Business/Product(s): Centriq, Thrive

Target Audience: Clinical, Executive, IT Services

Protect Yourself Against Ransomware - (Security Series Part I)

It's unfortunate that we have to have sessions that help protect you from cybercriminals, but it's our reality today. So let's get together to talk about all things ransomware – what it is, the impact it can have and, more importantly, how to protect, detect and recover from it. Part one of a two-part series.

Target Business/Product(s): Centriq, Thrive

Target Audience: Executive, IT Services

Safeguard Your Organization from Social Engineering - (Security Series Part II)

The second in our Security Series, this session will define social engineering, discuss a number of social engineering techniques (some obvious, others not so obvious) and, of course, offer ways to protect your organization from hackers. We'll also take a closer look at Phishing and ways to identify, protect against and report it.

Target Business/Product(s): Centriq, Thrive

Target Audience: Executive, IT Services

Quality Payment Reporting For Centriq and Thrive

Get an overview of the Quality Payment Program with an emphasis on the Merit-Based Incentive Payment System (MIPS) reporting track. We'll also review the basics of eligibility, participation, performance categories and scoring for the program, and changes for 2021 and beyond.

Target Business/Product(s): Centriq, Thrive

Target Audience: Business Office/Financial, Clinical

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RCM Dashboard: Oh, the Things You Will See!

Wouldn't you like a snapshot that shows if you are utilizing RCM to the best of its abilities? Or if you have unpaid claims or denials in need of attention? Learn how to in this session. We'll review what you can "see" on your RCM dashboard, and learn what each indicator means. We will also provide suggestions on settings for your RCM Claims, Remits, and Denials modules.

Target Business/Product(s): TruBridge RCM

Target Audience: Business Office/Financial

Learning Lab: Setting up your RCM Dashboard

Visit this learning lab after attending the "RCM Dashboard: Oh, the Things You Will See!" presentation for a discussion about your facility's optimization scorecard. Receive hands-on assistance in setting up your own personal dashboard and discuss any of the optimization features not currently in use by your facility. Leave with discussion items and a roadmap to take back to your facility to implement metrics not currently in use.

Target Business/Product(s): TruBridge RCM

Target Audience: Business Office/Financial

RCM Features and Functionality That Improve your Bottom Line

TruBridge Revenue Cycle Management (RCM) technologies can help ease workflow while improving your bottom line. Join us for an overview of RCM features such as duplicate claim line suppression, claim status, accelerated secondary billing, and EE overrides.

Target Business/Product(s): TruBridge RCM

Target Audience: Business Office/Financial

Single Solution: Prepare for Success while Improving Your Overall Experience

Learn how easy your facility can prepare for and begin utilizing the latest single solutions such as Web Client, Patient Data Console and Communication Center. You'll begin observing how they dramatically improve the overall experience for the inpatient setting.

Target Business/Product(s): Thrive

Target Audience: Acute Nursing

Success is a Beat Away: Tips for Thrive Order Entry and Order Chronology

Join us as we demo how to save time and optimize your processes using Order Entry and Order Chronology. Learn how to create Order Lists and Order Set Favorites, and how to add Diabetic Protocol to an order. We'll also review how to re-direct an order, add an assessment to an order and quickly find drug and dosage information using Order Chronology.

Target Business/Product(s): Thrive

Target Audience: Acute Nursing, Physician



EVIDENT SESSION LISTING

Surprise Billing Interim Final Rule: What You Need to Know

This session will focus on identifying and meeting the regulatory requirements of the Surprise Billing (Part 1) Interim Final Rule, which becomes effective January 1, 2022.

Target Business/Product(s): Centriq, Thrive

Target Audience: Business Office/Financial

The 5 Steps to Complete a Successful EDIS Implementation

Heather Minshev, Sr. Manager at Evident, has overseen countless EDIS installs over the years and has put together a list of the five key components to a great EDIS implementation. Here she'll share her expertise regarding training, conversion and adoption, and outline what you need to strategize and plan for this important part of your EHR.

Target Business/Product(s): Thrive

Target Audience: Acute Nursing, Clinical

The Telehealth Explosion: Is it Here To Stay?

Telehealth rocketed to stardom during the pandemic when abrupt coding changes by CMS and other payers opened the floodgates last March. But will it last? Do patients like it? Will most physicians/providers continue it as part of their practice permanently? Join us for answers to these and other telehealth questions.

Target Business/Product(s): Centriq, Thrive

Target Audience: Business Office/Financial, Physician

Thrive Financial - Insurance Roundtable

Take advantage of this terrific opportunity to network with your peers. We'll talk about daily and weekly insurance processes, including Secondary Billing, Cycle Billing, Anesthesia Billing - and whatever other topics the group chooses to discuss.

Target Business/Product(s): Thrive

Target Audience: Business Office/Financial

Thrive Financial - Medical Records Roundtable

An opportunity for sites to network and discuss various topics concerning the Health Information Management department. Potential topics include, but are not limited to, coding, release of information and reporting.

Target Business/Product(s): Thrive

Target Audience: Business Office/Financial



EVIDENT SESSION LISTING

Thrive Financial - Registration Roundtable

Join other attendees with similar customer needs to discuss current topics related to the Thrive Registration application. Topics may include the Thrive Patient Portal, the Contacts screen, using ADT Functions vs Location Maintenance, or other topics pertinent to your business.

Target Business/Product(s): Thrive

Target Audience: Business Office/Financial

Thrive Notes Functionality Workshop

This intermediate workshop will provide hands-on instruction for effective use of our Notes application. Participants will learn time-saving techniques, build customized templates to improve provider workflow, and utilize filters to capture a patient encounter. We strongly encourage our clients to view Thrive Notes Training and Notes Admin Training within CPSIQ prior to attending.

Target Business/Product(s): Thrive

Target Audience: Acute Nursing, Clinical, Executive, IT Services, Physician

Thrive Security Roundtable

Join fellow managers and other interested participants to network, ask questions, share solutions and offer ideas in this interactive session.

Target Business/Product(s): Thrive

Target Audience: Business Office/Financial, Clinical, Executive, HIM, IT Services

Two Wrongs Don't Make a Right: Thrive Medication Safety

In this roundtable discussion we'll review the rights of medication administration beginning with item setup and maintenance, to through order entry, order verification, and medication verification barcode scanning. We all play a part in medication safety. What's yours?

Target Business/Product(s): Thrive

Target Audience: Acute Nursing, Pharmacy, Physician

Using RCM's Automated Secondary Billing Feature to Capture Low-Hanging Fruit

Do you have secondary claims lingering on your AR? What about denials for untimely filing of your secondary claims? Are you getting a lot of "duplicate claims" denials because the primary payer filed to the secondary payer on your behalf, and you filed it as well? Do you have rejections because your secondary claim is not an exact match of the primary claim? All of this and more can be resolved by taking advantage of the Automated Secondary Billing feature within RCM. Join us for a discussion of best practices in managing this "low-hanging fruit."

Target Business/Product(s): TruBridge RCM

Target Audience: Business Office/Financial