

2022 National Client Conference



May 16 - 19 | St. Louis, MO

# TRUBRIDGE/TRUCODE SESSION LISTING

#### Care Management: Join the Movement

Patients engaged in their health may have better outcomes and less exacerbations of chronic conditions, which makes care management one of the fundamental — and impactful – tools used to manage the health of patient populations. Plus, care management provides an ongoing revenue stream for facilities. Join us as we explore the benefits and ways to implement sustainable programs.

Target Audience: Business Office/Financial, Executive

#### Developing an AR Improvement Plan Using RCM Reports

This session will identify reports within RCM (and your EHR) that enable you to identify potential process inefficiencies within your organization that are contributing to slower reimbursement. We'll share examples of actions taken / processes implemented, and we'll follow with a roundtable discussion to allow clients to share their strategies to identify and resolve inefficiencies within their revenue cycle.

Target Audience: Business Office/Financial

#### Driving Efficiencies and Accuracy in 2022: Best Practices in Coding

Join us as we identify opportunities to improve coding efficiency and accuracy.We'll explore the critical elements of an effective coding quality program, national trends in coding accuracy post ICD-10, and how your coding productivity standards compare to national averages.

Target Audience: HIM

# Introducing the TruCode Encoder Cloud Edition: An Overview of TruCode's Newest Encoder Solution

Join us as we identify opportunities to improve coding efficiency and accuracy.We'll explore the critical elements of an effective coding quality program, national trends in coding accuracy post ICD-10, and how your coding productivity standards compare to national averages.

#### Target Audience: HIM

#### Learning Lab: Let's Partner and Untangle the Master Confusion

Are you uncertain of the difference between a Trading Partner and a Master Payer? You're not alone! In this session, we will clear up any confusion. Join us as we review these two tables, answer questions, and provide hands-on assistance in reviewing your tables to ensure they are set up properly.

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## Meet Our All-Star Team for CDI and Coding

We're excited to introduce our team to you. TruBridge and TruCode have partnered with Chartwise to build a dynamic team to meet your Clinical Documentation Improvement (CDI) software, staffing and Encoder needs. In this session, we'll let you know how we're poised to improve accuracy and decrease AR days and denials. Join us for this informative presentation.

Target Audience: Acute Nursing, Business Office/Financial, Acute Clinical, HIM

#### RCM Dashboard: Oh, the Things You Will See!

Wouldn't you like a snapshot that shows if you are utilizing RCM to the best of its abilities? Or if you have unpaid claims or denials in need of attention? Learn how to in this session. We'll review what you can "see" on your RCM dashboard, and learn wha

Target Audience: Business Office/Financial

## RCM Features and Functionality That Improve your Bottom Line

TruBridge Revenue Cycle Management (RCM) technologies can help ease workflow while improving your bottom line. Join us for an overview of RCM features such as duplicate claim line suppression, claim status, accelerated secondary billing, and EE overrides.

Target Audience: Business Office/Financial

## Take the Surprise Out of Patient Financial Experiences

Financial stress and worry can adversely affect patient outcomes. And with staffing shortages, finding and maintaining dedicated staff for pre-authorization and pre-collection can be difficult. Together we can take the surprise out of the patient financial experience. Join us for a practical approach that can improve patient experience and your financial bottom line.

Target Audience: Business Office/Financial

#### Turning DRG Denials into Approvals

With payor denials on the rise, is your organization receiving complete reimbursement? Clinical and coding downgrades of DRGs are common, and have a significant impact on revenue cycles. In this session, we'll define the different types of denial issues from payors and learn how to distinguish them, plus identify core reasons for DRG changes and offer up ways to effectively appeal these changes.

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## <u>Utilizing RCM and TruBridge tools to Develop a Denial Management Program in your</u> <u>Facility</u>

Are you looking for a more effective way to identify and communicate your facility's denials? We will provide you with tools to track your facility's denial reasons and trend over time the effectiveness of any performance improvement initiatives implemented. These tools will also assist you in more effectively communicating those denials to the departments contributing to them.

Target Audience: Business Office/Financial

# Value-Based Reimbursement: Painting the Whole Picture, Capturing Codes that Drive Reimbursement

Is your clinic accurately capturing the Hierarchical Condition Coding (HCC) that describes your patients? Are you applying "incident to" rules appropriately? We'll discuss these questions and explore the revised 2021 E&M Coding guidelines. This presentation will help in assessing your documentation and coding capture in the clinic setting.

Target Audience: HIM