



May 16 - 19 | St. Louis, MO



EVIDENT SESSIONS

3R Management Suite for Human Resources: Employee and Applicant Management

In this session, we will cover Human Resources, Job Posting, Applicant Experience, Review and Organization of Applicants, Applicant Reporting, Employee Dashboard/Customization/Reporting, Employee Preferences, and Employee Documents/Stubs/W2.

Target Audience: All (Acute & Post-Acute)

Target Product(s): All

3R Management Suite: Time & Attendance, Scheduling, and Import Options

In this session, we will cover Time & Attendance, Scheduling, Mobile Application, Geo Fencing, Kiosk - Time Clock, Time Reporting/Job/Department/Task/Regular & Overtime, and Import Options.

Target Audience: All (Acute & Post-Acute)

Target Product(s): All

Apple Health App Integration with CPSI

Empower your patients to make the most of their health data, conveniently located in the Apple Health app. Health has helped patients across the US advance their wellness by engaging directly with their healthcare providers. Join us to learn more about this dynamic tool.

Target Audience: All (Acute & Post-Acute)

Target Product(s): All

Continuing Education Categories: Physician

Breaking-Down Silos with Patient Data Console

Hear how to improve workflows by creating dynamic workspaces that contain relevant information and allow users to take meaningful action. We'll show you how to build available boards, what is currently available, cards on deck, and how to get started with adoption with Jeremy Reynolds and Iris Sims, from Falls Community Hospital.

Target Audience: Nursing (Acute), Physician

Target Product(s): Thrive

Continuing Education Categories: Nursing, Physician



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EVIDENT SESSIONS

Building a Strong Foundation with Web Client and Improving Overall Workflow with Communication Center

Join us as we discuss both the current workflow benefits gained with Web Client and Communication Center, along with learning more about the latest changes that will enhance the user experience. Also hear firsthand from J. Arthur Doshier's experiences with how quickly and easily Web Client and Communication Center improved their overall provider and clinical satisfaction.

Target Audience: Nursing (Acute)

Target Product(s): Thrive

Continuing Education Categories: Nursing, Physician

CommonWell Patient and Person Management

Interoperability is an important factor in delivering care across settings and ensuring a positive patient experience. Learn how to use CommonWell to benefit your patients - and see how easy it is to give caregivers and patients access to health data regardless of where care occurs.

Target Audience: All (Acute)

Target Product(s): Centriq, Thrive

Continuing Education Categories: Physician

Content Services: A Look at the Resources You Didn't Know Existed

CPSI's Content Services team not only develops content that helps inform the care you provide, but also identifies resources that enable you to create documentation policies specific to the needs of your facility and community. In this session we'll review the tools and information provided in CPSIQ, then discuss how you can utilize them to meet your needs.

Target Audience: Nursing (Acute), IT Services, Physician

Target Product(s): All

Continuing Education Categories: Nursing



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EVIDENT SESSIONS

CPSI Advances Customer Excellence

Learn more about what Customer Excellence means at CPSI, and how our commitment to it benefits you. Understand how we are eliciting valuable customer feedback, what we are hearing, how we are responding and how you can participate.

Target Audience: Business Office/Financial, Clinical (Acute & Post-Acute), Executive, HIM, IT Services, Nursing (Acute & Post-Acute), Physician

Target Product(s): All

CPSI and Medicomp – Leveraging Data: the Future of Patient Discovery and Charting

Medicomp's Quippe Clinical Data Engine delivers high-quality, clinically relevant data directly within clinical workflows. Hear about CPSI's journey to add this technology to various product solutions to empower clinicians with problem-oriented views and meaningful insights at the point of care. We'll talk about how you can take part in the journey towards improving system usability and delivering to your users the actionable information they need, when they need it.

Target Product(s): All

CPSIQ for Centriq and Thrive: Learning with Momentum

CPSIQ connects you to a wealth of learning opportunities. Find out how to assign courses, run reports, and implement the Physician Home Page for your providers. We will take you on a tour of CPSIQ with assistance from Roxanne Hughes, Clinical Educator at Costa Mesa Hospital (Costa Mesa, California), showing you how to enroll in courses, attend live training events, participate in user forums, and find the topics and content that matter most to you. We will also be demonstrating administrative functionality that allows you manage your staff's learning activities.

Target Audience: All (Acute)

Target Product(s): Centriq, Thrive

Continuing Education Categories: Nursing, Physician



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CPSIQ Roundtable

CPSIQ, CPSI's Learning Management System, has many great features including role-based training, workshop sign up, webinars, tip sheets, user guides, release information and much more. We'll gather your feedback and ideas to help us ensure CPSIQ meets all of your learning and communication needs.

Target Audience: All (Acute & Post-Acute)

Target Product(s): AHT, Centriq, Thrive, TruBridge RCM

Continuing Education Categories: AHIMA, Nursing, Physician

Digital Front Door for Healthcare Enterprises

Your patients and providers are faced with a confusing and time-consuming array of disparate platforms, portals and communication tools. The experience is inefficient, chaotic and unproductive for patients, providers and organizations alike. The Solution? Digital Front Door! In this session you will learn how you can gain a 360 degree view of every patient with one seamless solution.

Target Audience: Physician, IT Services, Executive, Nursing

Target Product(s): AHT, Centriq, Thrive

Continuing Education Categories: Nursing, Physician

EHR Governance and Steering Committee Roundtable

Discuss the benefits of implementing an EHR Steering Committee. Hear examples of how clients have been partnering to improve software utilization under the direction of the committee and ongoing collaboration with their Client Success Manager.

Target Audience: Nursing (Acute), Business Office/Financial, Clinical, Executive

Target Product(s): Centriq, Thrive



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Electronic Health Record Governance Best Practices

The most successful organizations have assigned a Steering Committee to help drive their EHR. This 2-part session offers best practices for implementing such a committee, and features success stories from customers who've partnered with Evident to improve software utilization under the direction of a committee. Plus, we'll talk about why you should be engaging your Evident CSM in your committee meetings too.

Client Panel:

- Tracie Bastien - Surgeons Choice Medical Center
- Becky Dunkle - George C. Grape Community Hospital
- Tara Paisano - Ruby Valley Medical Center

Target Audience: Clinical (Acute), Executive, IT Services

Target Product(s): Centriq, Thrive

Continuing Education Categories: Nursing

Evident Client Care (Support) Roundtable

Join Evident support leadership for a roundtable discussion about improved client-facing support tools and internal efforts to enhance the client experience. We'll also share what's on the horizon, and gather your feedback on our service efforts.

Target Audience: Clinical (Acute), Financial, Executive, IT Services

Target Product(s): Centriq, Thrive

Evident Information Technology Services (ITS) Updates

Join us for an introduction to our new director-to-director ongoing meeting. Meant to act as a sounding board for all things ITS related, included new technology, OS enhancements, IT trends, and more, we'll also share details on how to join us on a monthly basis.

Target Audience: IT Services

Target Product(s): Centriq, Thrive



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Evident Update: Change is Good!

After many years of client feedback, usability studies, focus groups, research, development, pilot, early adoption, deployment and activation...it's time for ADOPTION! Forget the past, it's all about the present and future. Understand the power of our single solutions working to improve efficiency, user experience and truly make healthcare easier. Learn how to take advantage of all that is currently available and prepare your organization for maximizing future functionality.

Target Audience: All (Acute)

Target Product(s): Centriq, Thrive

Continuing Education Categories: Physician

Expanding Notes to Your Multidisciplinary Departments

Is Notes for more than just providers? Are your multidisciplinary departments ready to transition from eforms and flowcharts documentation? Listen to Erika Ellis (Labette Health) and Haley Giang (Prairie Lakes Healthcare System) discuss how each of their facilities effectively made the transition to Notes. Get insight to their project plan, tips on template building and other pertinent information on how they successfully implemented the Notes solution to these additional areas.

Target Audience: Nursing (Acute), Clinical (Acute), IT Services, Physician

Target Product(s): Thrive

Continuing Education Categories: Nursing, Physician

Finding Your Rhythm with New Technologies in Thrive Provider EHR

Get up to speed on new solutions available within Thrive Provider EHR. Join us as we focus on how to incorporate Web Client, Patient Data Console, and Notes enhancements into Thrive Provider EHR for optimal clinic workflow, co-presented by Kimberly Becker from Falls Community Hospital (Marlin, Texas).

Target Audience: Nursing (Acute), Physician

Target Product(s): Thrive

Continuing Education Categories: Nursing, Physician



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First Quarter: Thrive Patient Intake

Join us to learn the tools and processes that can be implemented during pre-admission, admission, and post-intake to ensure that patient information is efficiently and accurately captured in the Thrive software. Some of the tools that will be discussed are medical necessity and eligibility checking, temporary registration procedures, and room charge capture.

Target Audience: Business Office/Financial

Target Product(s): Thrive

Second Quarter: Thrive Health Information Management

During this session, attendees will learn the tools and processes that can be implemented daily, weekly, and monthly to ensure accounts are accurately coded and billed in a timely manner. Some tools to be covered are Medical Necessity, Physician Query, E-sign Scanned Images, and Print Electronic Record. Attendees will also learn about Health Information Management reporting options.

Target Audience: Business Office/Financial

Target Product(s): Thrive

Third Quarter: Thrive Insurance; Daily, Weekly, Monthly Processes

The Insurance session will focus on the tools and processes that can be implemented daily, weekly, and monthly to get claims submitted in the most efficient manner. This session will include speakers from both Evident and TruBridge RCM.

Target Audience: Business Office/Financial

Target Product(s): Thrive

Fourth Quarter: Thrive Business Office - Collection Processes

Learn the tools and processes that can be implemented daily, weekly, and monthly in order to close days and get statements out in a timely manner. Attendees will also learn collection processes and follow-up reports to ensure that all are being followed accordingly. This session will include speakers from both Evident and TruBridge Early Out Services.

Target Audience: Business Office/Financial

Target Product(s): Thrive

Continuing Education Categories: AHIMA



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Get to Know Patient Connect!

Patient Connect helps you gain better service in managing the appointment process to increase patient engagement and patient satisfaction, creating greater loyalty. In this session we'll highlight features such as appointment management, automated appointment confirmation and reminder texts and emails, and document management tools that make check-in a more streamlined experience for everyone. What's more, Susan Gutjahr and Peter Hertzog from Sparta Community Hospital (one of our pilot facilities) will share their first-hand experience with Patient Connect.

Target Audience: Business Office/Financial, Clinical (Acute), Executive, IT Services

Target Product(s): Centriq, Thrive

Government Relations Update

Catch up on the latest regulatory updates from the Government affecting health information technology.

Target Audience: All (Acute & Post-Acute), Physician

Target Product(s): All

Continuing Education Categories: Physician

Health Maintenance Reminders: Engaging Patients to Promote Health and Preventive Maintenance

Our health maintenance product will help provide better health promotion and disease prevention, which leads to better quality care and outcomes, by giving you standards to follow and the ability to tailor health maintenance rules to your needs.

Target Audience: Nursing (Acute), Physician

Target Product(s): All

Continuing Education Categories: Nursing, Physician

International Presence in Patient Engagement

In this session, you will hear from international clients about the current climate in countries and regions around the world. Hear about their specific use cases and how the Get Real Health solution is helping achieve their needs.

Target Audience: Executive, IT Services

Target Product(s): AHT, Centriq, Thrive



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Learning Lab: Setting up your Denials Management Reports

Use tools provided during the Denial Management presentation and receive aid in creating your own facility's RCM Denials Management report. At the end of this session, you will be able to produce a monthly report of denials by department/category to enable you to have meaningful denials management discussions at your facility.

Target Audience: Business Office/Financial

Target Product(s): Centriq, Thrive

Continuing Education Categories: AHIMA, HFMA

Learning Lab: Untangling the Confusion of Master Payers and Trading Partners

Are you uncertain of the difference between a Trading Partner and a Master Payer? If so, this session is for you! During this Learning Lab, we will review these two tables, answer questions, and provide hands-on assistance.

Target Audience: Business Office/Financial

Target Product(s): Centriq, Thrive

Continuing Education Categories: AHIMA, HFMA

Legacy System Decommissioning & Data Archiving Strategies (Presented by Galen Healthcare Solutions)

Effective management of legacy data is critical to minimizing the disruption of system replacement and ensuring continuity of care. Furthermore, healthcare delivery organizations face unique requirements when it comes to retiring clinical systems, needing to preserve data fidelity and accessibility to comply with legal data retention and eDiscovery requirements. In this session, our experts will share best practices for planning and implementing the technical and functional aspects of a healthcare data archiving project, legacy application retirement and data archiving approaches, options and considerations, and more.

Target Product(s): All

Maximizing MyCareCorner

This session will cover the new features and product enhancements for users currently or previously leveraging the portal.

Target Audience: Nursing (Acute), Executive, IT Services, Physician

Target Product(s): Centriq, Thrive

Continuing Education Categories: Nursing, Physician



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Next Generation CPSI Application Platform

Based on Get Real Health's CHBase Unify, CPSI is launching at the end of 2022 a FHIR-compliant application development platform for third-party solutions. Learn what this platform offers and get a preview of the up-and-coming app store that contains valuable third-party solutions.

Target Audience: Executive, IT Services

Target Product(s): AHT, Centriq, Thrive

Now What? Steps for Thrive Post-Installation Success

Get expert tips on achieving continued success while moving from a recent installation or turnover in key leadership roles. We'll discuss the roles of a dynamic steering committee, resource integration, growing Super Users, the importance of maintaining tables, and more.

Target Audience: Executive

Target Product(s): Centriq, Thrive

Patient Engagement: Is it Really a Noun?

Let's take a look at patient engagement in the evolving delivery of healthcare in a value-based system. In this session we'll also review multiple aspects of patient engagement involving numerous venues along the continuum of care.

Target Audience: Physician, IT Services, Executive, Nursing (Acute & Post-Acute)

Target Product(s): All

Continuing Education Categories: Nursing, Physician

Physician Burnout: Is the EHR a Cause, a Solution, or Both?

Physician burnout has been a recognized problem in US healthcare systems for decades and has been exacerbated by the recent pandemic. This session reviews the scope of physician burnout and how to recognize it, then examines possible preventative measures and interventions, including the role of the EHR as both cause and potential mitigator.

Target Audience: Physician, IT Services, Executive

Target Product(s): All

Continuing Education Categories: Physician



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Promoting Interoperability Programs in Centriq and Thrive

This session will provide an overview of the Medicare and Medicaid Promoting Interoperability programs for eligible hospitals and professionals, with an emphasis on the new 2022 Medicare measures and scoring methodology.

Target Audience: Clinical (Acute), Executive, IT Services, Physician

Target Product(s): Centriq, Thrive

Continuing Education Categories: Physician

Protect Yourself Against Ransomware - (Security Series Part I)

It's unfortunate that we have to have sessions that help protect you from cybercriminals, but it's our reality today. So let's get together to talk about all things ransomware – what it is, the impact it can have and, more importantly, how to protect, detect and recover from it. Part one of a two-part series.

Target Audience: Executive, IT Services

Target Product(s): AHT, Centriq, Thrive

Safeguard Your Organization from Social Engineering - (Security Series Part II)

The second in our Security Series, this session will define social engineering, discuss a number of social engineering techniques (some obvious, others not so obvious) and, of course, offer ways to protect your organization from hackers. We'll also take a closer look at Phishing and ways to identify, protect against and report it.

Target Audience: Executive, IT Services

Target Product(s): AHT, Centriq, Thrive

Quality Payment Reporting for Centriq and Thrive

Get an overview of the Quality Payment Program with an emphasis on the Merit-Based Incentive Payment System (MIPS) reporting track. We'll also review the basics of eligibility, participation, performance categories and scoring for the program, and changes for 2022 and beyond.

Target Audience: Business Office/Financial, Clinical (Acute), Physician

Target Product(s): Centriq, Thrive

Continuing Education Categories: Physician



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Resident and Family Portal

This session will explore the benefits of the Resident Family Portal. We will speak to the functionalities that we plan to go live with and then dive into what we are looking at for the future.

Target Audience: Nursing (Acute), Executive, IT Services, Physician

Target Product(s): AHT, Centriq, Thrive

Social Determinants of Health and the Impact on your Patient Community

Social determinants of health (SDOH) data refers to the conditions in which people live, learn, work, and play and affect a wide range of health risks and outcomes. As health care professionals, it is important to understand how these factors play a key role in the lives of patients. Join us as we share more information about how to incorporate this important data into your daily health care roles.

Target Audience: Nursing (Acute), Ancillary, Business Office/Financial, Clinical, Executive, HIM, Physician

Target Product(s): All

Continuing Education Categories: AHIMA, Nursing, Physician

The Concern is Real: Adoption & Optimization Challenges for Physicians

CPSI's Chief Medical Officer, Dr. Bill Hayes, and our Medical Director, Dr. Ron Louks, will review the history of provider adoption, discuss its current status, and cover key concerns. Attendees will gain a much better understanding of provider adoption and optimization and get a demo of ways to improve it.

Target Audience: Physician, IT Services, Executive

Target Product(s): All

Continuing Education Categories: Physician

The Landscape of Rural Health

Providers of care have seen major changes over the last two years in the landscape of healthcare delivery in America due to the COVID-19 pandemic. These changes present challenges and opportunities. This session, led by Brock Slabach, National Rural Health Association (NRHA) Chief Operations Officer, will focus on the potential impact of federal policy on providers of care and their communities with emphasis on value-based purchasing and population health.

Target Audience: All (Acute and Post-Acute)

Target Product(s): All



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The Telehealth Rise: Is it Here To Stay?

Telehealth rocketed to stardom during the pandemic when abrupt coding changes by CMS and other payers opened the floodgates. But will it last? Do patients like it? Will most physicians/providers continue it as part of their practice permanently? Where does the Government stand? Join us for answers to these and other telehealth questions.

Target Audience: Business Office/Financial, Physician

Target Product(s): AHT, Centriq, Thrive

Continuing Education Categories: Physician

Thrive App Platform

In a world where healthcare data is trapped in silos and insights are out of reach, individuals and organizations struggle to put the pieces together. Everywhere are poor outcomes, unnecessary costs, overworked professionals, and frustrated patients. The newest product from Get Real Health, CHBase Unify, allows large healthcare data holders to combine data from disparate data sources across the enterprise into a single point of connection for population health, analytics and patient engagement systems.

Target Audience: Business Office/Financial, Clinical, Executive, IT Services

Target Product(s): Centriq, Thrive

Thrive Business Intelligence Learning Lab

Get hands-on assistance customizing your Thrive Business Intelligence dashboard(s) so your data can work harder for your staff, your facility and your patients.

Target Audience: Business Office/Financial

Target Product(s): Thrive

Continuing Education Categories: AHIMA

Thrive Business Intelligence: Leveraging More Precise Data for Better Decision Making

Discover how to get the most out of Thrive Business Intelligence. Join us and learn how to identify and isolate the information that is most important to your facility.

Target Audience: Business Office/Financial, Executive

Target Product(s): Thrive

Continuing Education Categories: AHIMA, HFMA



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EVIDENT SESSIONS

Thrive Financial: Insurance Roundtable

Take advantage of this terrific opportunity to network with your peers. We'll talk about daily and weekly insurance processes, including Secondary Billing, Cycle Billing, Anesthesia Billing - and whatever other topics the group chooses to discuss.

Target Audience: Business Office/Financial

Target Product(s): Thrive

Thrive Financial: Medical Records Roundtable

An opportunity for sites to network and discuss various topics concerning the Health Information Management department. Potential topics include, but are not limited to, coding, release of information and reporting.

Target Audience: Business Office/Financial

Target Product(s): Thrive

Thrive Financial: Registration Roundtable

Join other attendees with similar customer needs to discuss current topics related to the Thrive Registration application. Topics may include the Thrive Patient Portal, the Contacts screen, using ADT Functions vs Location Maintenance, or other topics pertinent to your business.

Target Audience: Business Office/Financial

Target Product(s): Thrive

Thrive Medication Safety, What Is Your Role?

In this roundtable discussion we'll review the rights of medication administration beginning with item setup and maintenance, to through order entry, order verification, and medication verification barcode scanning. We all play a part in medication safety. What's yours?

Target Audience: Nursing (Acute), Pharmacy, Physician

Target Product(s): Thrive

Continuing Education Categories: Nursing, Physician



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EVIDENT SESSIONS

Thrive Notes and Patient Data Console: A Better User Workflow

This intermediate workshop will provide hands-on instruction for optimizing Note Templates and enhancing your workflow through the use of Patient Data Console. Participants will learn time-saving techniques, optimize templates using the latest features to improve workflow, and build customized cards within Patient Data Console to capture a patient encounter. (Note: We strongly encourage our clients to view the Thrive Patient Data Console Courses within CPSIQ prior to attending.)

Target Audience: Nursing (Acute), Clinical (Acute), Executive, IT Services, Physician

Target Product(s): Thrive

Continuing Education Categories: Nursing, Physician

Thrive Security Roundtable

Join fellow managers and other interested participants to network, ask questions, share solutions and offer ideas in this interactive session.

Target Audience: Business Office/Financial, Clinical (Acute), Executive, HIM, IT Services

Target Product(s): Thrive

Using TruBridge RCM's Automated Secondary Billing Feature to Capture Low-Hanging Fruit

Take advantage of the Automated Secondary Billing feature within RCM to resolve secondary claims lingering on your AR, denials for untimely filing of your secondary claims, rejections because your secondary claim is not an exact match of the primary claim and more. Join us for a discussion of best practices in managing this "low-hanging fruit."

Target Audience: Business Office/Financial

Target Product(s): Centriq, Thrive

Continuing Education Categories: AHIMA, HFMA



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EVIDENT SESSIONS

Value-Based Reimbursement: Painting the Whole Picture, Capturing Codes that Drive Reimbursement

Is your clinic accurately capturing the Hierarchical Condition Coding (HCC) that describes your patients? Are you applying “incident to” rules appropriately? We'll discuss these questions and explore the revised 2021 E&M Coding guidelines. This presentation will help in assessing your documentation and coding capture in the clinic setting.

Target Audience: HIM, Physician

Target Product(s): Centriq, Thrive, TruBridge RCM

Continuing Education Categories: AAPC, AHIMA, HFMA, Nursing, Physician